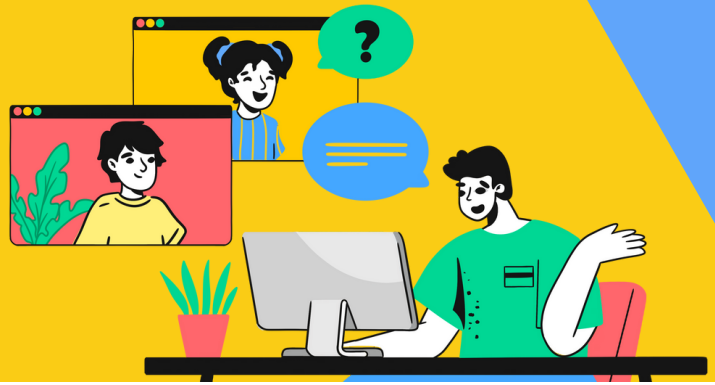




FREQUENTLY ASKED QUESTIONS

WHAT IS QUESTIS?

Questis is a one-stop-shop for all of your financial wellness needs. You can view all of your accounts in one place, live-track your budget and spending, create and track financial goals, and much more. Each user will receive personalized action steps, or Money Moves, to help you on your financial journey. The platform makes it easy to do it yourself or reach out to a free Financial Coach at any point for assistance.

HOW DO I ACCESS QUESTIS?

Employees can visit the platform at go.myquestis.com. If you have never registered for the platform, click the 'New User?' button and enter your work email address. You will then receive a welcome email with a link to register on the platform.

WHAT KIND OF CONTENT CAN I EXPECT TO SEE?

Questis has a wealth of articles, calculators, videos, and more on topics like buying a home, paying down debt, and saving for retirement. We also host live webinars every month that take a deeper dive into one specific topic – such as student loans or credit scores. Previously recorded webinars are available on the platform.

CAN I TALK TO A COACH?

Yes! You can speak to your Questis Coach at any time using the live chat feature, or schedule a 20-minute coaching session at your desired time. Coaches are available from 9am–9pm EST Monday through Friday. (Schedule through the platform)

WHAT CREDENTIALS DO THE QUESTIS COACHES HAVE?

The Questis Financial Coaches have a range of certifications including: Accredited Financial Counselor (AFC®), Certified Financial Planner (CFP®), Certified treasury professional (CTP), Certified Credit Repair Specialist (CCRS), and PhD. Each coach specializes in specific areas of personal finance such as: retirement, Social Security and Medicare strategies, self-directed investing, employee equity, and life events to name a few. To learn more about the coaches and their areas of expertise, please visit <https://www.questis.co/coaches/#>

CAN MY EMPLOYER SEE MY DATA?

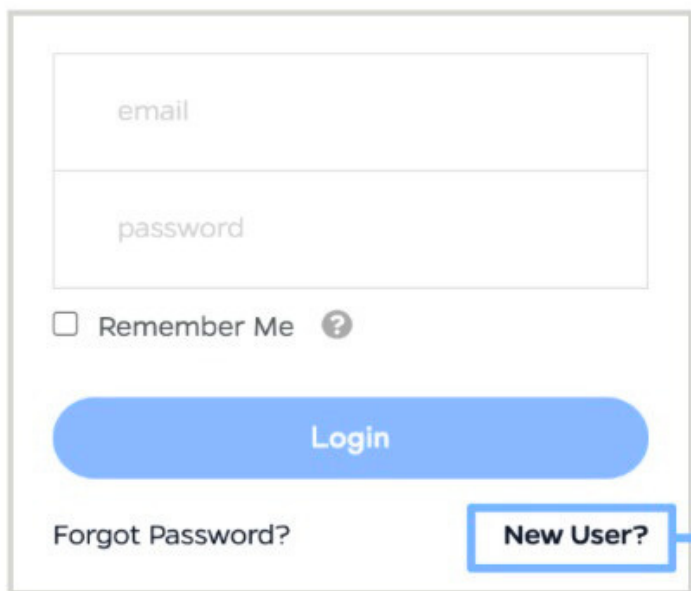
No! The data you share with Questis will never be shared with your employer, or anyone else! Questis does not share or sell data to third parties, and financial data will be hidden unless you specifically share it with your Questis coach.

HOW DOES QUESTIS PROTECT MY DATA & MAINTAIN MY PRIVACY?

Questis is committed to protecting the confidentiality, integrity, and availability of your data. Questis data is encrypted in transit and stored securely using modern technologies and methods recommended by both the security industry and standards organizations. Questis has implemented security controls to ensure that all authorized Questis personnel are authenticated using strong credentials and Multi Factor Authentication (MFA). Permissions within and across our systems are implemented according to the principle of least privilege, and encryption technologies are used to prevent the unintentional exposure of sensitive information. We only share your personal information with unaffiliated third parties as permitted or required by law. For any questions or concerns regarding data protection and privacy, please email security@myquestis.com.

IS IT FREE?

Questis is provided at no cost by your employer. All Questis services, including the main platform, Questis Communities, and Questis Coaching, and all workshops are available at no additional cost to the employee.

A screenshot of the Questis login interface. It features two input fields: 'email' and 'password'. Below these fields is a checkbox labeled 'Remember Me' with a question mark icon to its right. A large blue button labeled 'Login' is positioned below the checkbox. At the bottom left of the form is a link 'Forgot Password?' and at the bottom right is a link 'New User?'. A blue line points from the 'New User?' link to a yellow callout box on the right.

If you have never logged in and can't find your welcome email, click here and type in your work email to get started.

855.843.5233 | [Legal](#) | [Help Center](#)



questis[^]
go.myquestis.com